



Transport Industry Driver Education

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Quality Assurance Policy

It is the policy of the Company to operate its business in a manner that consistently meets or exceeds the quality standards set by affected stakeholders – being customers, industry regulators and the communities within which Company operations are conducted. The Company is committed to continuously improving the quality of Company operations and the services provided by the company.

Service quality is a customer determination and as such the Company will strive to:

- identify the changing needs and expectations of our customers;
- maintain processes and procedures which ensure that these changes are accommodated;
- provide services on time and at the lowest cost;
- provide an employment environment where continuous improvement is encouraged;
- train all staff and contractors to act in accordance with the requirements of this policy;
- meet the government regulations where required by our training models.